

UNIVERSITY
OF MIAMI



flywire

PAYER GUIDE

THE STUDENT'S
GUIDE TO MAKING
INTERNATIONAL
PAYMENTS WITH
FLYWIRE



WHY PAY THROUGH FLYWIRE?

- Flywire allows you to pay from almost any country or bank in your home currency
- No bank fees or further charges
- Competitive exchange rates and a best price guarantee
- Fast transfers – your payment is usually received by the university within 3-4 business days
- A guarantee that University of Miami will receive the correct amount once your payment is made, you don't need to worry about fluctuation exchange rates!
- Payment tracking via a student dashboard, with notification via email once payment is received by the University of Miami

STEP 1: GET STARTED

- Log into CaneLink.Miami.edu.
- Proceed to the Student Center.

UM Single Sign-On

You have requested access to **UM Single Sign-On** which requires University of Miami authentication.

CaneID

[Forgot your CaneID?](#)

Password

[Forgot your Password?](#)

Your CaneID Account
[Change Your Password](#)
[Change Your Security Question](#)

Help Topics
[Help with CaneID](#)

Sign in

For security reasons, log out of UM Single Sign-On and quit your web browser when you are done accessing service that require CaneID authentication.

Be wary of any program or web page that asks you for your username and password. Secure University of Miami web pages that ask you for your username and password will generally have URLs that begin with "https://caneid.miami.edu" or "https://caneidhelp.miami.edu". In addition, your browser should visually indicate that you are accessing a secure page.

change the following setting:

- Under the Safari menu, select "Preferences"
- Select the "Privacy" tab
- Change the "Block cookies" setting from "From third parties and advertisers" to "Never".

When you have completed your payment in CaneLink, you may restore the setting to its original state.

If you are having problems navigating in CaneLink, please clear your browser's cache. Refer to the [FAQs](#) link below for instructions.

If you have further questions, please refer to our [CaneLink Tutorials](#), [FAQs](#), [Student Guide](#), or contact the [UMIT Service Desk](#) at (305) 284-6565 or itsupportcenter@miami.edu.
Go 'Canes!

Personal Information

- [Emergency Information](#)
- [Update E-Mail Address](#)
- [View Your UM ID](#)
- [CaneNet and Wireless Access](#)
- [FERPA Student Tutorial](#)
- [My Scholarship Profile](#)

Cane Card

- [Cane Express Balance and Transactions](#)
- [Make a Cane Express Deposit](#)
- [Lost or Stolen Cane Card](#)

UM Housing

- [Housing Application Process](#)
- [View Housing Agreement](#)
- [View Housing Rates](#)
- [View Housing Assignment Info](#)

UMSIS - Student Center

University of Miami Student Center
Information on Admission, Student Records, Degree Audit, Student Accounts, and Financial Aid.

[Go to Student Center](#)

Other Important Links

- [Cognates Search Engine](#)
- [Apply to Graduate](#)
- [Student Government Elections](#)
- [Health Insurance Waiver and/or Update](#)
- [Exit Interview](#)
- [Map-Works](#)
- [Current Enrollment Certification](#)
- [Take the ALEKS Math Placement Assessment](#)
- [View your ALEKS Math Placement Score](#)
- [Give to UM](#)

Online Resources

- [CaneLink FAQ](#)
- [Academic Bulletin](#)
- [Academic Calendar](#)
- [Blackboard](#)
- [Laureate Blackboard](#)

STEP 2: VIEW YOUR ACCOUNT

- Select “view account/make payment”.
- View your student balance and click the “Make A Payment” button.

The screenshot shows a student center interface for Sebastian Ibis. The top navigation bar includes 'Favorites', 'Main Menu', 'Self Service', and 'Student Center'. The main content area is divided into 'Academics' and 'Finances' sections.

Academics Section:

- Buttons: Search For Classes, Share My Information
- Tools: Deadlines, URL, Gradebook
- This Week's Schedule:**

Class	Schedule
ENG 101 LEC	MoWe 5:00PM - 6:15PM
MTH 099 DIS	Fr 6:25PM - 7:40PM
PHI 210 LEC	TuTh 9:30AM - 10:45AM
PSY 110 LEC	MoWe 1:25PM - 2:40PM
CHM 150 LEC	MoWe 12:00PM - 1:15PM
- Links: weekly schedule, enrollment shopping cart
- Communication Center:** 3 Pending Messages, 58 Communications
- Holds:** No Holds.
- To Do List:** No To Do's.

Finances Section:

- My Account:** Account Inquiry, Financial Aid, View Financial Aid, Accept/Decline Awards
- Message: You may have outstanding charges due on your account. Please click on the link below to make a payment.
- Link: view account/make a payment

Account Summary Section:

- Buttons: Account Inquiry (summary), Optional Fees (activity), Account Services (pending aid)
- Account Summary:**

For more account information, please click here.

The "Total Amount Now Due" includes pending financial aid. Any anticipated financial aid not listed below as "Pending Financial Aid", may require additional documentation. Please refer to the "To Do List" on the Student Center page, or contact the Office of Financial Assistance Services at:

305-284-5212 - Undergraduate and Graduate Students
305-284-3115 - Law Students
305-243-6211 - Medical Students

Note: Future term tuition deposits do not reduce the Amount Now Due.

Category	Item	Amount
Prior Academic Year Balance	Charges Due	\$40.00
	- Pending Financial Aid	\$0.00
	Balance Due	\$40.00
Current Academic Year Balance	Charges Due	\$80.00
	- Pending Financial Aid	\$0.00
	Balance Due	\$80.00
Payment Plan	Payment Plan Due	\$0.00
	Payment Plan Due in Future	\$0.00
	Balance Due	\$0.00
Total Amount Now Due		\$120.00

Currency used is US Dollar.

- Button: MAKE A PAYMENT
- Link: Remittance Addresses

STEP 3: SELECT INTERNATIONAL PAYMENTS

- Select “International Payment” from the Payment Method drop down menu & click the “Continue” button.
- Review your details and click the “Make Payment” button.
- You will now be redirected to the Flywire University of Miami International Payment portal.

University of Miami
Online Payments

Sebastian Ibis Sign Out

Message Board
Payment Profiles
Make Payment
Transaction History

Make a Payment

Note: Credit Card transactions will be assessed a 2.5% non-refundable service charge. The service charge will appear on your credit card statement and not on your UM Account.

Account: Tuition
Total Now Due: \$120.00
Payment Amount: 120
Total Amount: **120.00**
Payment Method: International payment

[Privacy Statement and Legal Notices](#)

Continue Cancel

University of Miami
Online Payments

Sebastian Ibis Sign Out

Message Board
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International Wire Transfer

University of Miami offers international students an innovative way to make payments while saving on bank fees and currency exchange rates.

International Wire Transfer: benefits include fast and secure payment of tuition and fees, payment in your local or other desired currency, and easy tracking of your international payment.

Please note: This functionality is for international wire transfers only. Domestic wire transfers cannot be processed through this page.

Actual User Id: 51234567
Actual User Name: Sebastian Ibis
Primary User Id: 51234567
Primary User Name: Sebastian Ibis
Order Amount: \$120.00
Total Amount: \$120.00
Payment Vendor: peerTransfer

Make Payment Cancel

Note: By clicking 'Make Payment', you will be sent to an international wire transfer website to complete your international payment.

[Contact Us](#) | [Privacy Policy](#)

STEP 4: ENTER YOUR COUNTRY & SELECT PAYMENT METHOD

- You are now in Flywire's payment portal. Enter the country you are paying from and the amount you need to pay.
- Based on your country selection Flywire will automatically display your local currency rate with the appropriate payment options, such as traditional bank transfer or debit/credit card payment.
 - Traditional bank transfer (also known as a wire) is the most cost effective method. Please note that to complete the payment you will need to make arrangements with your bank (in-person, online, or over the phone) and send your funds to Flywire in your chosen currency.
 - Debit/credit card will allow you to make an online payment in your home currency. Contrary to a traditional international credit card payment, with Flywire we are handling the foreign exchange so you will know the exact amount that will be deducted from your account before making your payment. Please note that credit card payments are not available in every country.
- Flywire will then convert your currency and pay your institution.
- If you have an account in a different currency that you would prefer to use, select that country in the "what country are you paying from" field instead.
- If you select your home country, but you don't see your home currency, not to worry — you can always pay in the currency of your institution or select a different currency. The process and benefits will remain the same, however, your bank will handle the foreign exchange before sending the funds to Flywire.



University of Miami
Bowman Foster Ashe Building, Room 158
Coral Gables, FL, 33146, US
<http://www.miami.edu>

Want more info?



Payment

WE WILL BEAT YOUR BANK'S PRICE
GUARANTEED
Tell me more

* In United States Dollars, the amount you want University of Miami to receive

\$120.00

* What country are you paying from?

Spain

Why pay through Flywire?

- Eliminate hidden bank fees – ensure your institution receives the correct amount.
- Save on exchange rates – in most cases you can make a payment in your home currency. Flywire will process the currency exchange – offering you wholesale exchange rates, unmatched by traditional banks.
- Peace of mind – 24 hours multilingual customer support when you need it most. Know where your payment is in the bank transfer process.

Payment Options

Cost

	Cost
<input checked="" type="radio"/> Domestic Bank Transfer in Euros (EUR)	109.00 EUR
<input type="radio"/> MasterCard: Debit/Credit in EUR Use this option for cards issued in EUR Supports	111.00 EUR
<input type="radio"/> VISA: Debit/Credit in EUR Use this option for cards issued in EUR Supports	111.00 EUR
<input type="radio"/> American Express in EUR Use this option for cards issued in EUR Supports	111.00 EUR

[I want to pay in another currency](#)

STEP 5: LOGIN/CREATE ACCOUNT & ENTER PERSONAL DETAILS

- Enter your name, email, and password to create an account (this will allow you to track your payment each step of the way). In addition, your payment details will be saved and pre-fill for your next payment.
- Follow the prompts to fill in your personal details and contact information.
- Click the Continue with Payment button.

Flywire Account

Create a new account
 Sign into an existing account

*** First / Given Name**

*** Last name / Surname / Family name**

*** Email**

*** Password**

*** Password Confirmation**

By clicking "CONTINUE WITH PAYMENT" you agree to our [Terms of Use and Privacy Policy](#).

CONTINUE WITH PAYMENT

Payer Information

*** First name of Payer**

If you're a company/organization paying for a student, please provide the place of first name.

Middle name

*** Last name**

If you're a company/organization paying for a student, please provide the place of last name.

*** Address 1**

Post Office Boxes are not permitted

Address 2

*** City**

State / Province / Region

ZIP / Postal Code

*** Country**

Spain

*** How can we reach you via phone if there are questions with your payment?**

🇪🇸 +34 810 12 34 56

Student Information

*** Student ID**

*** First Name**

Given Name

Middle Name

*** Last Name**

Surname / Family name

*** Date of Birth**

MM/DD/YYYY

*** Student Email Address**

*** Program of Study**

Select options

*** Expected year of program**

Select options

Contact Information

*** The person filling out this form is**

Select options

Payment Information

*** Payment Type**

Education Payment
 Installment Payment
 International Foreign Deposit
 Dorm Deposit
 Housing Deposit
 Other

If more than one selection, please provide details of how funds should be distributed

For example: Dorm Deposit \$100 Housing Deposit \$200 Education Payment \$1200

STEP 6: CONFIRM PAYMENT DETAILS

- Please review and confirm the information for your payment.
- If you are paying via bank transfer, you will receive a deadline by which you should go to your bank and complete the payment. This payment due date will be listed on the payment details page at the bottom. (If you need more time, our Customer Support Department can allow for an extension at the time of booking. If you miss your deadline, you can also request more time in your dashboard. This deadline is not associated with your educational institution deadline).
- Click the Continue with Payment button.

Confirm Your Payment Information

Please, take a second to review your information

Payment

You will pay **109.00 EUR** from **Spain** via **Domestic Bank Transfer in Euros (EUR)**, and **your University** will receive **120.00 USD**.

Contact Information

The person filling out this form is **Student**

Payment Information

Payment Type	Education Payment	If more than one selection, please provide details of how funds should be distributed	-
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Student Information

Student ID	533256785	First Name	John
Middle Name	T	Last Name	Student
Date of Birth	09/04/1998	Student Email Address	jtstudent@gmail.com
Program of Study	Undergraduate program	Expected year of program completion	2018

Payer Information

First name of Payer	John	Middle name	T
Last name	Student	Address 1	Calle del Grabador Esteve, 14
Address 2	Bajo Izquierda	City	Valencia
State / Province / Region	-	ZIP / Postal Code	46004
Country	Spain	How can we reach you via phone if there are questions with your payment?	+34 961 14 04 19

I will initiate my payment of **24,201.00 EUR** no later than **Dec 02**

[CONTINUE WITH PAYMENT](#) or [Edit payment information](#)

STEP 7 (FOR BANK TRANSFERS): REVIEW PAYMENT INSTRUCTIONS

- For a bank transfer (wire) you will be directed to your payment dashboard where you will receive payment delivery instructions. You can review the payment details and return as necessary to check the status of your payment.
- You can enter your mobile phone at the prompt if you would like to receive payment status updates via text. If you do not want to receive text updates click the “no thank you” link.
- For a bank transfer we recommend that you print the instructions to bring with you to the bank when you make your payment. This will make the process clearer for you and the bank. Please make sure to include your Flywire payment ID in the details of your bank transfer.
- **IMPORTANT:** Your payment ID is only valid for this payment. Every payment requires a unique Flywire payment ID. This facilitates the payment tracking process.

Payment Pending

Pay before **December 2, 2015**

25,000.00 USD to your University

Payment ID	Payment to Send	Created on	View all details
AND372354861	109.00 EUR	November 30, 2015	

Please initiate your transfer no later than December 2, 2015

Use the payment instructions to pay from your bank

Amount and Currency to send:	109.00 EUR
Remittance Information / Reference:	AND372354861 - University of Miami
Instructions to Sender/Sender Bank:	To fulfill the FX Contract you have entered with peerTransfer Education please send EUR. Sending any other currency will incur extra cost due to foreign exchange fees.
Beneficiary Bank SWIFT/BIC Code:	CITIESMX
Beneficiary Bank:	CITIBANK NA
Beneficiary Bank Address:	José Ortega y Gasset 29, Planta 4, 28006 - Madrid (SPAIN)
IBAN:	ES3814740000140660146008
Beneficiary:	peerTransfer Education Corp
Beneficiary Address:	Av. Aragón 30, 13J 46021 Valencia, Spain
Status:	Please allow up to 72 hours for peerTransfer to update the progress of your payment on your dashboard. You will receive an email when that happens.
Notes:	Please make sure that the Payment ID shown is included in the payment description or reference field. Otherwise, delays in processing your payment will be experienced

[Need to print the bank instructions](#)

Want to receive SMS/text updates on your payment?

Enter your mobile number to get alerts when we receive and deliver your payment. Message and Data Rates May Apply

+1 201-555-5555

KEEP ME UPDATED

or no, thank you.

Need to print the bank instructions or get an authorization letter

STEP 8 (FOR CREDIT CARDS): REVIEW PAYMENT INSTRUCTIONS

- For debit/credit card payments you will be taken to a web form to fill in your credit card information and complete your payment. Please note that funds will not be displayed on your student account immediately as your payment still needs to be processed and delivered to your institution.
- Please be sure to check your credit card limits to verify it can accommodate your payment size. In some cases you will need to call your bank to confirm your payment can be processed.
- You can enter your mobile phone at the prompt if you would like to receive payment status updates via text. If you would prefer not to receive text updates, click 'no thank you' at the prompt.
- **IMPORTANT:** Your payment ID is only valid for this payment. Every payment requires a unique Flywire payment ID. This facilitates the payment tracking process.

Confirm Your Payment Information

Please, take a second to review your information

Payment

You will pay **109.00 EUR** from **Spain** via **VISA: International Debit/Credit**, and **your University** will receive **120.00 USD**.

Contact Information

The person filling out this form is **Student**

Student Information

Student ID	C09765432	First Name	
Middle Name	T	Last Name	
Date of Birth	09/04/1997	Student Email Address	jtstudent@gmail.com
Program of Study	Undergraduate program	Expected year of program completion	2018

Payer Information

First name of Payer	John	Middle name	T
Last name	Student	Address 1	Calle del Grabador Esteve, 14
Address 2	Bajo Izquierda	City	Valencia
State / Province / Region	-	ZIP / Postal Code	46004
Country	Spain	How can we reach you via phone if there are questions with your payment?	+34 961 140 419

CONTINUE WITH PAYMENT or [Edit payment information](#)

other currency will incur extra cost due to foreign exchange fees.

BIC Code: CITIUSMX
CITIBANK NA
José Ortega y Gasset 29, Planta 4, 28006 - Madrid (SPAIN)

Want to receive SMS/text updates on your payment?

Enter your mobile number to get alerts when we receive and deliver your payment. Message and Data Rates May Apply

+1 201-555-5555

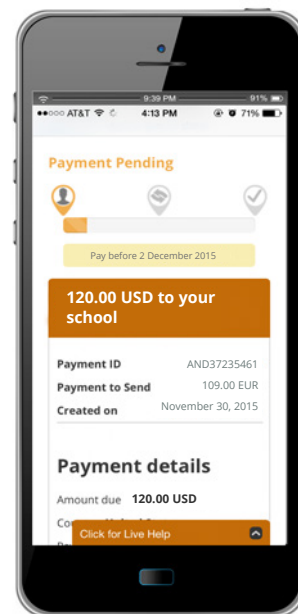
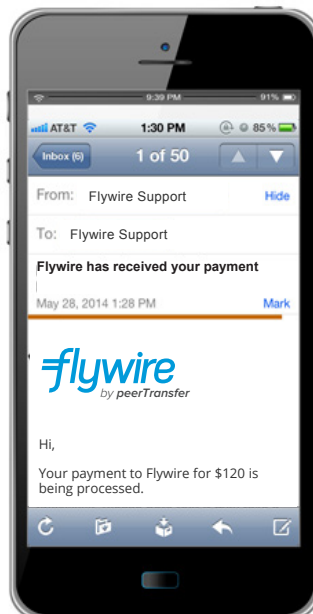
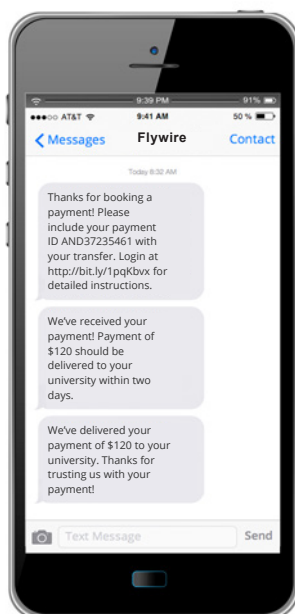
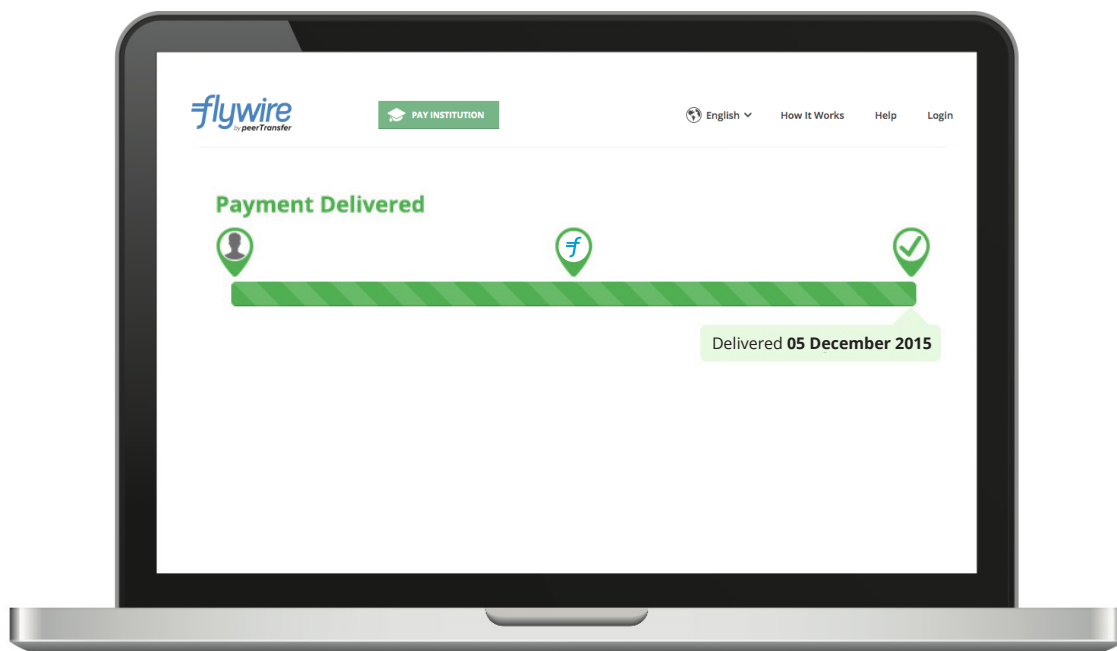
KEEP ME UPDATED

or no, thank you.

Need to print the bank instructions or get an authorization letter

STEP 9: TRACK PAYMENT STATUS ONLINE

- Your dashboard will be updated each step of the process, and you will receive a final email confirmation when payment has been delivered to your institution.
- Keep in mind that your school may take 2-3 business days to post your payment to your account once they have received it.
- If you have not sent your payment within 2 days, you will receive a notification from Flywire asking if you need more time, want to cancel, or have already sent your payment.
- Should you have any questions along the way, contact Flywire 24x7 via email, live chat, or phone.



NEED HELP?

Customer Support Phone Numbers :

USA Toll free +1 800 346 9252

USA Local number +1 617 207 7076

Spain +34 96 065 3947

Canada +1 647 930 9424



Australia +61 (2) 800 69 729

United Kingdom +44 (20) 32 394 729

Hong Kong +852 81 703 729

Email: support@flywire.com

Online: flywire.com/help

English How It Works Help Login

Have a question?

Ask and you shall receive

Getting started

We'll show you how to make a payment with Flywire - quickly and easily!

- Where is my money?
- How long will it take for my money to arrive at the institution?
- Do you charge any fees?
- Which currency exchange rate will be applied to my payment?
- My local currency is not available
- Do I have to fill out the payment request form every time that I send money?

[View All Questions »](#)

Categories


- Most Commonly Asked Questions
- About Flywire
- Booking a payment
- Transferring funds
- Tracking My Payment
- Credit Card Payments
- Payments from China - General Information
- Payments from China - 国内银行间人民币转账 Domestic Interbank RMB Transfer
- Payments from India
- Payments from Korea
- Key Information For Institutions
- Security


Tutorial Videos

Need Immediate Help?

USA & CANADA Toll free	+1 800 346 9252
USA Local number	+1 617 207 7076
Spain	+34 96 065 3947
Australia	+61 (2) 800 69 729
United Kingdom	+44 (20) 32 394 729
Hong Kong	+852 81 703 729
Skype	Click here to call us
Email	support@flywire.com

WeChat QR code for Chinese live support





Share your great idea with us!
Make Flywire better